



Guaranty Trust Bank (Ghana) Ltd
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GTBank Expands its Saturday Banking

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Management of the Guaranty Trust Bank (Ghana) Limited, is opening most of its branches to customers and the general public on Saturdays. This forms part of its commitment to make services available to people who are unable to visit their banks during normal working days.

This initiative coupled with the bank's internet and other flexible services, is intended to also meet GTBank's promise to provide convenient services to all patrons.

Head of the bank's Corporate Affairs Unit, Mr. Ben Ackah-Mensah said, "Apart from the consideration to intensify mobilization of funds, we see this move also as an additional corporate social consideration for majority of people whose work commitments make it impossible to visit the bank on weekdays".

He explained that in a survey conducted by the bank, over 50 per cent of respondents, among other things, wished that their branches were opened on Saturdays for convenient banking.

"Considering that some people are extremely busy during normal working hours, the long hours people spend in traffic to and from their homes during weekdays, and also the ever-increasing pressure on time at work during the week, it is only respectful, understanding and responsible that we listen to our customers and provide them and the general public with alternatives to access our services" he added.

GTBank outlets that have since started operations on Saturdays are the Osu, Labone, Ashiaman, Spintex Road and the Graphic Road branches. Those that will soon open on Saturdays are the Tudu, Madina, Tema and the Airport branches.

Services available on Saturdays are the same as provided during week days- cash deposits, cheque

withdrawals, GTMT, Western Union, general enquiries and others.

Although, GTBank's internet banking services are catching on, it has decided to also expand its Saturday banking to help people who do not have easy access to computers and are unable to visit their branches during the week.

Mr. Ackah-Mensah explained: "With our internet banking, we are determined to bring services right on top of customers' desks and at homes. However, until more people gain easy access to computers, we have decided to extend our opening days to Saturdays to help those losing out on our swift and instant internet banking services".

Presently, GTBank has 10 branches in the Accra-Tema metropolis, one branch in Kumasi and another in Takoradi. Plans are far advanced to open more branches throughout the country by the end of this year.

The Guaranty Trust Bank (Ghana) Limited is a fully-registered Ghanaian enterprise with a 70-30 per cent shareholding between Guaranty Trust Bank plc of Nigeria and a Ghanaian investor respectively.

The bank which is in its third year of operations in Ghana, recently announced handsome profits in its 2008 Financial Year results.

...Wouldn't you rather bank with us?